

# Managing Your Setup

## How do you adjust my charge schedule?

Our secure algorithm temporarily adjusts your battery's **charging and discharging patterns** to align with grid service events.

When you sign up, you'll indicate whether you're on a **time-of-use tariff**.

If you have cheaper energy overnight, we'll aim to **charge your battery during those hours** — so you can benefit from both **grid services** and **peak-time savings** when no event is active.

## What if I already have a schedule?

Your charge schedule will automatically **adjust for the day of the event**, then **revert to your normal schedule** immediately afterwards.

If you'd like to make changes, you can always **update your schedule** directly in the **GivEnergy app**.

## How does this impact my tariff?

This programme **does not affect your tariff**.

You'll continue to pay and receive your usual rates from your supplier for importing and exporting electricity.

You'll also continue to receive any payments from **Feed-in Tariff (FiT)** or **Smart Export Guarantee (SEG)** programmes.

You can participate in GivBack while remaining on **flexible tariff schemes**. During onboarding, you can specify if you have a **cheap-rate period**, and GivBack will automatically optimise charging and discharging to **maximise your earnings**.

## What if I have solar?

If you have solar, your battery will still **charge from your solar generation** to power your home.

During grid events, GivBack will only use any **spare battery capacity** beyond what your household solar requires.

## Will I see any change to Feed-in Tariff / Smart Export Guarantee payments?

No. You'll continue receiving the same payments from any export programmes, including **FiT** and **SEG**.

This programme doesn't alter your existing tariffs or payments — any GivBack rewards will be **in addition** to what you already earn.

## Do I need to change my supplier or tariff?

No changes are needed.

You can stay with your **current energy supplier and tariff** — all you need to do is **sign up to participate**.

## Is this compatible with smart tariffs?

We **don't recommend** using **intelligent or smart tariffs** (such as those that automatically control your battery) while participating in GivBack.

Because both systems issue automated control signals, running them together may cause **conflicts or scheduling errors**.

<https://givenergy2025.zohodesk.eu/portal/en/kb/articles/managing-your-setup>