

Events Explained

What is a grid service event?

Grid service events help energy providers **balance electricity supply and demand**, maintain **grid stability**, and respond to **emergencies or planned maintenance**.

By participating, you help **stabilise the grid** — and you're **financially rewarded** for doing so.

How do I participate?

Participation is **fully automated** — you don't need to do anything manually.

If your battery is able to discharge when there's an event, it will automatically be scheduled to do so.

You'll still make the most of your **solar generation**, if you have solar panels installed.

How often do they occur?

The frequency of events varies depending on **grid demand and seasonal strain**.

We'll notify you whenever your battery is needed to support the grid.

What time will they occur?

Events can happen **at any time of day**, but they are **most likely between 4 pm and 8 pm**, when national demand is highest.

Do I have to join every event?

By signing up, you agree to make your system **available for all scheduled events**.

Under our terms, you're not permitted to interfere with any specific event — you're either opted in, or opted out entirely.

What happens when there isn't an event?

When there's no grid service event, your battery will follow its **normal charge and discharge schedule**, just as usual.

How will I be notified?

You'll receive **notifications via the app or GivEnergy Portal** (if enabled).

After each event, you'll also receive a **summary of your participation and earnings**.

What's the benefit of taking part in these events?

By exporting energy during grid events, you can **earn significantly more** than through normal operation.

At the same time, our **distributed battery network** helps strengthen the national grid and **reduce carbon emissions** by lowering the need for fossil-fuel generation.

It's a win for **you**, the **grid**, and the **planet**.

<https://givenergy2025.zohodesk.eu/portal/en/kb/articles/events-explained>